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PublicSchoolWORKS Wins Two Bronze Stevie® Awards in 2019 Stevie Awards for Sales & Customer Service

Teams in Research & Development and Client Services Management recognized

Cincinnati, OH (March 4, 2019) —PublicSchoolWORKS took home two Bronze Stevie Awards in this year’s Stevie Awards for Sales & Customer Service. The PublicSchoolWORKS Research & Development (R&D) team was recognized in the Back-Office Customer Service Team of the Year - All Other Industries category and PublicSchoolWORKS Client Services Managers Emily Bodner and Julie Webster were recognized in the Customer Service Management Team of the Year category. To see the full list of winners, visit: stevieawards.com/sales/2019-stevie®-award-winners.

The R&D team was honored for its work tracking legislation and creating content to keep districts safe and compliant. Since July 1, 2017, the team tracked more than 275 pieces of state and federal legislation, created more than 60 new online staff training courses, and updated more than 300 courses. The team was also instrumental in PublicSchoolWORKS being named an Illinois Department of Health approved training provider and forging working partnerships with the Oregon Department of Education and Missouri United Schools Insurance Council.

Bodner and Webster were honored for their leadership of the Client Services team. They restructured the Project Management Coordinator (PMC) training program, decreased the average time it takes to train PMCs, and implemented weekly “campfire sessions” for team support and comradery. They were also instrumental in helping PublicSchoolWORKS maintain its 99 percent customer retention rate.

“Our mission has always been to take responsibility for the success of our customers,” said Steve Temming, president of PublicSchoolWORKS. “Our R&D and Client Services teams pursue this goal every day and are devoted to helping districts take their school safety programs to the next level.”

About PublicSchoolWORKS

Since 2000, PublicSchoolWORKS safety compliance management solutions have focused on helping schools easily meet ever-changing compliance requirements, improve staff and student safety, cut costs associated with risk, and reduce administrator and staff time and effort. PublicSchoolWORKS is the only, complete K12 safety compliance management program created by and for schools, and is proud to provide districts with award-winning technology and support recognized by North American educators. For more information on how PublicSchoolWORKS can improve district safety programs, contact **1-877-779-6757** or sales@publicschoolworks.com.

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