

## FOR IMMEDIATE RELEASE:

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## PublicSchoolWORKS Wins Two Bronze Stevies

The Stevie Awards for Sales and Customer Service recognizes both PublicSchoolWORKS' Client Services team as a whole and its Client Services leadership team

“PublicSchoolWORKS provides districts with a combination of high-quality content, automated software, a dedicated team of school safety specialists, and of course – extraordinary customer service. Our Client Services team is superb, and certainly deserves this recognition.”

**Tom Strasburger,**  
Vice President,  
Strategic Alliances  
PublicSchoolWORKS

Cincinnati, OH (April 5, 2018) — PublicSchoolWORKS won two Stevie® Awards in the 12th annual [Stevie Awards for Sales & Customer Service](#). The Client Services team as a whole won a Bronze Stevie Award in the Customer Service Department of the Year - Public Services & Education category while the team's leadership won a Bronze Stevie Award in the Customer Service Management Team of the Year category.

More than 2,500 nominations were evaluated in this year's competition. Winners were determined by the average scores of more than 150 professionals worldwide in seven specialized judging committees.

PublicSchoolWORKS' Client Services team helps districts implement safety and risk management programs. The team establishes and maintains strong partnerships with customers by helping districts map out their school safety program needs, scheduling biannual implementation strategy calls, providing ongoing support, and ensuring the district is using PublicSchoolWORKS offerings to their fullest potential.

The Client Services team's leadership was instrumental in streamlining backend processes in 2017 that decreased the time it takes Program Management Coordinators to implement new customers and support existing ones. The leadership team also implemented a more streamlined process for scheduling customer calls and created and implemented a customized customer relationship management solution to make implementation and on-going support smoother for the Client Services team.

“PublicSchoolWORKS provides districts with a combination of high-quality content, automated software, a dedicated team of school safety specialists, and of course – extraordinary customer service,” said Tom Strasburger, Vice President, Strategic Alliances at PublicSchoolWORKS. “Our Client Services team is superb, and certainly deserves this recognition.”

### About PublicSchoolWORKS

Since 2000, PublicSchoolWORKS safety compliance management solutions have focused on helping schools easily meet ever-changing compliance requirements, improve staff and student safety, cut costs associated with risk, and reduce administrator and staff time and effort. PublicSchoolWORKS is the only, complete K12 safety compliance management program created by and for schools, and is proud to provide districts with award-winning technology and support recognized by North American educators. For more information on how PublicSchoolWORKS can improve district safety programs, contact **1-877-779-6757** or [sales@publicschoolworks.com](mailto:sales@publicschoolworks.com).

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