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2010 Madison Road
Cincinnati, Ohio 45208
T 513 631 6111
F 513 631 6888
www.publicschoolworks.com

PUBLIC SCHOOL WORKS
a division of WORKS INTERNATIONAL

FOR IMMEDIATE RELEASE:

Kati Elliott | KEH Communications | 410-975-9638 | kati@kehcomm.com
Rachael Ballard | KEH Communications | 410-975-9638 | rachael@kehcomm.com

PublicSchoolWORKS' Client Services Team Selected as a Finalist in 2016 Stevie® Awards

Winners will be announced on Friday, March 4, 2016 at the Paris Las Vegas Hotel in Las Vegas, Nevada

Cincinnati, OH – February 9, 2016 – PublicSchoolWORKS was named a finalist in the Customer Service Department of the Year - Public Services & Education category in the 10th annual Stevie® Awards for Sales & Customer Service, and will ultimately be a Gold, Silver, or Bronze Stevie Award winner in the program.

This school year PublicSchoolWORKS experienced a major increase in the number of users, as well as the number of individuals accessing its system at any given time. This growth in customers and usage impacted the PublicSchoolWORKS' Client Services Team. Despite the increased workload, the Client Services Team responded to 96,842 emails and handled 20,665 customer phone calls to either help schools implement safety and risk management programs or to provide support to district employees.

PublicSchoolWORKS' Research & Development Team tracked changing and new mandates and created new training courses, compliance task reminders and various forms, checklists and written programs. The Client Services Team then made sure all districts were aware of the new requirements and resources and implemented the requirements for the districts so they would be in compliance with the mandates.

"PublicSchoolWORKS has had a huge year, but it has not fazed the members of our Client Services Team," said Tom Strasburger, Vice President, Sales & Marketing of PublicSchoolWORKS. "The department implemented new processes to make them even more efficient in helping our customers. Our customers are extremely happy with the unbelievable service they get from our Client Services Teams. We constantly hear comments from our customers asking why other vendors can't be more like PublicSchoolWORKS."

More than 2,100 nominations from organizations of all sizes and in virtually every industry were evaluated in this year's competition, an increase of 11% over 2015. Finalists were determined by the average scores of 115 professionals worldwide, acting as preliminary judges. Details about the Stevie Awards for Sales & Customer Service and the list of Finalists in all categories are available at www.StevieAwards.com/Sales.

"The Stevie Awards for Sales & Customer Service continues to be the fastest-growing of our international awards programs," said Michael Gallagher, president and founder of the Stevie Awards. "The sheer number of nominations is matched by the increasing quality of those nominations. We congratulate all of this year's Finalists and wish them well in the next phase of judging."

About The Stevie Awards

The Stevie Awards are conferred in six programs: The American Business Awards, the German Stevie Awards, The International Business Awards, the Stevie Awards for Women in Business, the Stevie Awards for Sales & Customer Service, and the Asia-Pacific Stevie Awards. Honoring organizations of all types and sizes and the people behind them, the Stevies recognize outstanding performances in the workplace worldwide. Learn more about the Stevie Awards at http://www.StevieAwards.com, and follow the Stevie Awards on Twitter @TheStevieAwards.

About PublicSchoolWORKS

Since 2000, PublicSchoolWORKS safety compliance management solutions have focused on helping schools easily meet ever-changing compliance requirements, improve staff and student safety, cut costs associated with risk, and reduce administrator and staff time and effort. PublicSchoolWORKS is the only, complete K12 safety compliance management program created by and for schools, and is proud to provide districts with award-winning technology and support recognized by North American educators. For more information on how PublicSchoolWORKS can improve district safety programs, contact **1-877-779-6757** or **sales@publicschoolworks.com.**

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