Case Study

District Overview

Schools: 6
Students: 3,886

"The training piece is essential to ensuring that our staff is up-to-date on all topical information and that as a whole, we are creating a safer environment for staff and students"

**Karin Miller
Assistant Superintendent, Special Programs
Cleveland ISD**

Cleveland ISD - Streamlining Incident Reporting and Investigation to Secure Student Safety

The Challenge

Student safety incidents, whether bullying or student violence, are serious matters that should be handled with swift and appropriate action. However, some school districts have dated systems that create inefficient communication channels between educators and administration and slow down or hinder the process of dealing with issues.

Cleveland Independent School District in Cleveland, TX, was experiencing severe bullying and student violence incidents throughout the district. Like most districts, Cleveland ISD staff members handled the situation by handwriting an incident report and submitting it to the appropriate building administrator.

This process of reporting incidents leaves room for mistakes. Staff members often leave out information because reporting documents can be unwieldy and difficult to use. Missing crucial information makes for a long and, most likely, inconclusive investigation. Also, tracking paper incident reports can be a major inconvenience. Papers get shuffled or lost, further impeding the investigation process.

Cleveland ISD also did not have any training for staff or students on how to handle a bullying or student violence incident. To ensure the safety of their students district-wide, Cleveland ISD began searching for a solution.
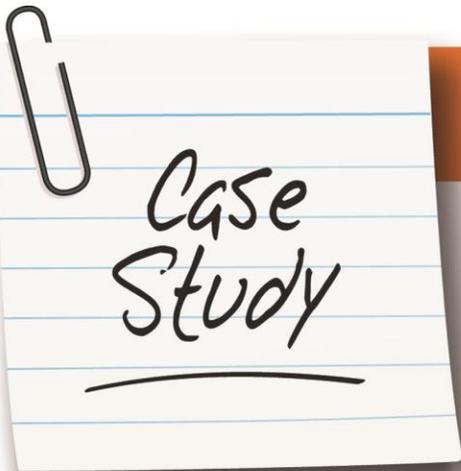
The Solution

At the beginning of the 2012-2013 school year, Cleveland ISD implemented PublicSchoolWORKS' EmployeeSafe Suite and Student Bullying and Violence Prevention Program (SBVPP).

The Assistant Superintendent of Special Programs at Cleveland ISD, Karin Miller, chose PublicSchoolWORKS because of its ability to automate safety measures associated with student bullying and violence incidents.

For more information, contact us at 513.631.6111 or email sales@publicschoolworks.com.

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"Implementing the PublicSchoolWORKS system allows us to easily report and gather data we need when making decisions about student safety," said Miller. "Staff members are now trained on key student safety topics such as bullying, suicide prevention and depression in students. The program also gives both students and parents the ability to confidentially report incidents after which the system auto-notifies administrators, thus ensuring that reports are being addressed quickly."

The Benefits
The EmployeeSafe Suite and SBVPP help facilitate the following administrative tasks related to student safety in a timely and consistent manner:

- Staff Safety Training - The "set it and forget it" online training system auto-notifies each staff member to complete their training and then auto-notifies supervisors of the staff that did not complete it.
- Student Training - The online content gives students access to information about bullying and how to report a bullying incident.
- Anonymous Reporting - With the SBVPP, students can confidentially report details about the incident.
- Parent InfoCenter - This award-winning parent portal is an online tool where parents can view the same safety training given to school personnel.
- 24-Hour Emergency Hotline - This 24/7 hotline allows students to speak with live operators about bullying or other student safety issues like depression or suicide.

The Results
After its first year of implementation, Cleveland ISD has been able to develop a solid safety framework and return to the business of education.

"Implementing the PublicSchoolWORKS system allows us to easily report and gather data we need when making decisions about student safety"

Karin Miller
Assistant Superintendent,
Special Programs
Cleveland ISD

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